

The following are recent changes to RME x 5.2:

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November 08, 2017 – Smart codes

On Page 8 of the smart codes set up there is an option to apply a smart code after X days or a certain number of months. We have added an option for that to happen after a certain number of months from the date of placement. That number of months is added to the placement date, and the last day of that month is used as the date that smart code will be applied (in the future).

Eg: If you apply the smart code that is set up to apply a future smart code in six months on an account where the placement date is 2nd of September; the future smart code will be applied to the account on the 31st of March (which is six months from September).

November 10, 2017 – New refresh for 5.2

New version of SAVFRMXF has been loaded to the FTP for RMEX 5.2

November 17, 2017 – New refresh for 5.2

New version of SAVFRMXF has been loaded to the FTP for RMEX 5.2

November 19, 2017 – Smart codes

A rare problem with additional smart codes being applied though the decision lines, was resolved. This caused the date last worked to be not updated.

November 20, 2017 – Smart code question mark logic

We have added a new field 'SMARTTIME' (SMART CODE TIME (HHMM)). This will look into the time the smart code was entered.

The time offset feature from collector master and the company settings will be taken into consideration respectively in determining the time of the smart code entered.

NOTE: Since the time will be considered only after the smart code is applied to the account this feature WILL NOT coincide with 'Do not allow if no decisions are met (Y)'.

November 30, 2017 – FTP module

We have addressed an issue when submitting an FTP job through the FTP module.

November 30, 2017 – Real time credit card processing

A bug was located in the real time credit card processing services where the code fails when a Discover card was attempted by an agency that does not have agreement to process Discover cards with the service provider. Only a handful of clients were effected and had been communicated to accordingly. We have placed a patch to handle this issue for all the non-payment interface clients. Those clients who use the payment interface were not affected by this.

December 13, 2017 – New refresh for 5.2

New version of SAVFRMXF has been loaded to the FTP for RMEX 5.2

December 14, 2017 – Credit reporting

Recently there have been a lot of mistakes made by clients when processing credit reporting files. The mistake is selecting the test option to create their credit reporting file instead of taking the live option to create the credit reporting file. To help prevent this mistake we have made the following changes:

- Changed the menu names to the below:

TEST FILE creation (Metro2 unpacked character format)

LIVE FILE creation (Metro2 unpacked character format)

PROCESSING HISTORY LOG for Metro2 credit reporting

- Added the following warning to the test option:

WARNING

You have taken an option to

create a TEST FILE. Are you sure

you want to do this? (Y,N) _

Press ENTER to continue

F7 to cancel

- Added a record to the History log if a test file is processed

December 22, 2017 – Date of death

There was an issue where the F11 notes were not capturing the old information when the date of death was updated. This has been addressed.

January 12, 2018 – Information duplication

There was a rare problem with the information duplication option. When a cell number was duplicated and that number existed on the home or work number, the user's session would freeze. Internally there was a looping situation. This has been addressed (WACDUP). A PTF has been shipped to all clients.

January 15, 2018 – New refresh for 5.2

New version of SAVFRMXF has been loaded to the FTP for RMEX 5.2

January 17, 2018 – New refresh for 5.2

New version of SAVFRMXF has been loaded to the FTP for RMEX 5.2